

ARJOBEX

Dear Valued Customer,

March 26, 2020

The evolving impact of COVID-19 has required all of us to adapt in how we approach our daily lives. With multiple restrictions being placed on us in the workplace and at home, we want you to know Arjobex America has prioritized the safety and well-being of our employees, their families, customers and communities. It is our top priority to continue to deliver the products you count on, while adhering to safety guidelines set forth by the CDC and local, state and federal agencies to help slow the progression of this pandemic.

The possibility of non-essential business closures ordered by federal, state or local government agencies has become a reality. In these scenarios, such agencies have thus far identified “essential” or “critical” businesses and industries as exempt from these restrictions due, in part, to the life sustaining nature of the products and services they provide. Manufacturing companies, like Arjobex America, and employees necessary for the manufacturing of products needed for the medical supply chains, transportation, energy, communications, construction, agriculture, chemical manufacturing and supplying essential products for industries such as pharmaceutical, medical and hygiene have thus far been identified as exempt from these restrictions.

Over the past several weeks, we have implemented business travel restrictions, removed non-operations personnel from our location to protect the health of our on-site operators, implemented extra disinfection cleaning services, established "social distancing" guidelines for those employees who remain on-site, and developed protocols to support the health of employees. Many of our employees who can perform their jobs from home are now working from home to minimize any potential virus transmission between employees.

We value and appreciate your understanding as we work closely together to manage this unprecedented situation. For any additional information please feel free to contact your Sales Representative or Customer Service Agent with any questions or concerns.

Regards



Troy Ratcliffe

Managing Director

Arjobex America