

Customer Health & Safety Policy

At the Polyart Group will, the safety and well-being of our customers is important to us. We are committed to providing products and services that meet the highest standards of health and safety and quality.

This Customer Health and Safety Policy outlines our commitment to ensuring that our customers can use our products and services safely and with harm to health.

a. Product Safety

The Polyart Group is dedicated to manufacturing and supplying products that meet or exceed safety standards and regulatory requirements. During product development we identify the regulatory requirements necessary for the product application and test the product accordingly.

b. Product Labelling and Information

The Polyart Group provides clear and accurate labelling information for our customers to ensure that they have the necessary knowledge to handle our products safely. This includes information on proper usage, storage, handling and disposal of our products.

c. Compliance with Regulations

The Polyart Group is committed to complying with all applicable health and safety regulations and standards in the regions where we operate. We continuously monitor and update our products and processes to align with regulatory changes and best practices.

d. Product Testing & Certification

Our products undergo stringent testing and quality assurance processes to ensure they meet the highest safety standards. Third-party assessments and certifications are carried out where necessary to validate the safety and quality of our products.

e. Handling Customer Concerns

The Polyart Group encourages customers to communicate any health, safety or regulatory concerns related to our products promptly. We have established channels for customers to report issues or seek clarification, and we are committed to addressing these concerns swiftly and effectively.

f. Emergency Response Planning

The Polyart Group has emergency response plans in place to manage potential health and safety incidents related to our products or services. We work to minimize risks and are prepared to respond promptly and effectively to any emergencies.

g. Continuous Improvement

The Polyart Group is dedicated to a culture of continuous improvement in health and safety. We regularly review our processes, products and customer feedback to identify opportunities for improvement.

h. Employee Training

The Polyart Group's employees are trained in safety practices and are committed to upholding the principles of this policy. They play a key role in ensuring the safety of our products and services.

- This policy applies to all businesses within the Polyart Group with the Group's CEO, CSR Manager and all Site Directors having responsibility for compliance to all items of the policy.
- The policy and any related incidents will be reviewed annually by the senior management.
- The Group will publicly report annually on the Group website appropriate metrics related to the policy items.

Signed:

Date: 21st October 2024



Stephane Daveau
CEO Polyart Group